



Dear Valued Business Customer,

I am writing to let you know that as part of our ongoing commitment to improve our products and services, we are making the following enhancements to our Cheque Fraud Protection (CFP) Service on July 11, 2011.

What you need to know

New 'Generate Report' Screen

- The 'Generate Report' screen will replace the 'Download Report' screen and allow navigation within the CFP application while reports are being generated. This will allow more efficient use of time.

New Request Number

- A unique request number, specific to you, will be generated once you select a report, so you can navigate to other pages of the CFP Web site, while the report is being generated.

New 'Report Retrieval' Tab

- Once generated, reports will be accessible for four days via the Report Retrieval Tab, so you can view the reports at your convenience.

Reconciliation Reports

- You will have the ability to generate Reconciliation Reports. Although these reports have been available on CFP Web site for some time, some high volume users were experiencing time-outs due to the volume of data being downloaded. Everyone should now be able to download these reports without issue. Reconciliation Reports contain detailed records of transactions processed by the system. These reports include:
 1. Issued Reconciliation Summary (Positive Pay accounts only)
 2. Paid Reconciliation Summary
 3. Issued Reconciliation Details (Positive Pay accounts only)
 4. Paid Reconciliation Details

What does your business need to do?

Kindly share this information with those who deal with Cheque Fraud Protection Service at your company. For more information please contact your Relationship Manager or Manager, Business Banking Services.

Thank you for using our Cheque Fraud Protection Service. I hope that you will find these service enhancements beneficial. You can read more about these CFP features in our CFP Customer Guide by selecting the 'Help' link at the bottom of your CFP Web Home Page.

As always, thank you for doing business with TD Commercial Banking.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dennis Parker', with a stylized flourish at the end.

Dennis Parker
AVP Business Banking
Cash Management Services

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